

SUCCESSFACTORS ROADMAP @DR. OETKER - EXPERIENCE & NEXT STEPS -





Overview

- 1. About Dr. Oetker
- 2. Overview SuccessFactors HR Suite
- 3. Modules @ Dr. Oetker
- 4. Timeline and Project Organisation
- 5. Release Management
- 6. Next Steps / Vision





1 About Dr. Oetker





1 The Food Division in the Oetker Group

Food





Banking

Beer and Non-Alcoholic Beverages





Sparkling Wine, Wine and Spirits



Other Interests





1 Key figures

Sales (2016)	
Germany:	740 million Euro
Other Countries	1,674 million Euro
Dr. August Oetker Nahrungsmittel KG:	2,414 million Euro

Employees (2016)		
Germany:	4,469	
Other Countries	7,171	
Dr. August Oetker Nahrungsmittel KG:	11,640	



1 The brand



The Dr. Oetker brand signals specific product characteristics:

- Outstanding flavour, appetizing aroma
- The highest quality
- Guaranteed success

The Dr. Oetker brand in German consumer awareness*:

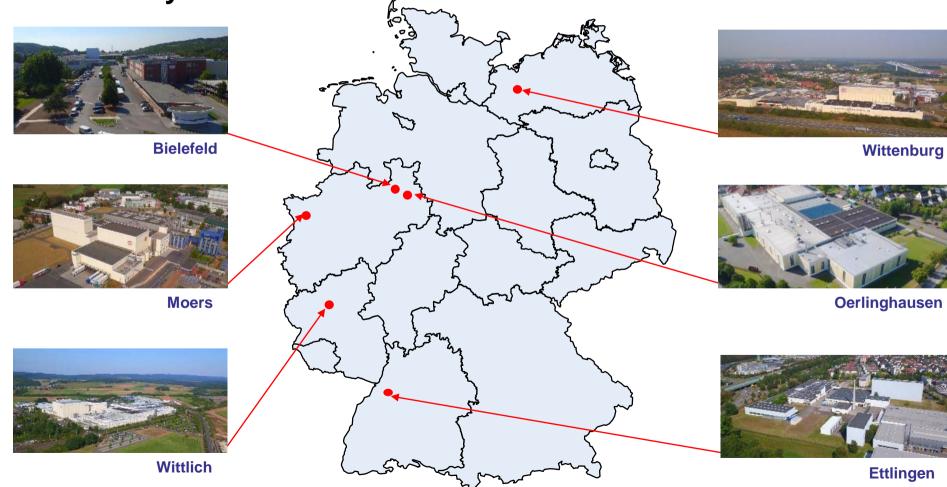
- 96 % are familiar with the brand
- Dr. Oetker ranked among the most sympathetic brands by 63 %
- Almost two thirds (63 %) regularly use Dr. Oetker products

^{*} Gruner + Jahr Brigitte Communication Analysis 2012





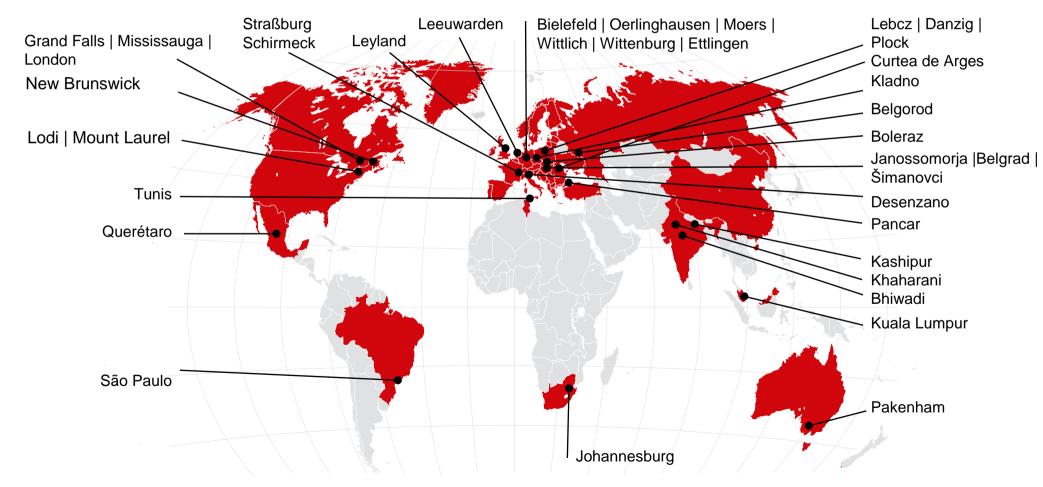
1 Plants in Germany







1 Plants international







2 Overview SuccessFactors HR Suite





2 SAP SuccessFactors HR Suite





Source: Gartner (August 2015)



3 Modules @ Dr. Oetker



3 Performance Management



- Aim of the module
 - Annual appraisal talks
 - Performance assessment and development based on the Dr. Oetker Core Competencies and individual objectives
 - First focus on white collar employees
- Links to other modules
 - Only after signing declaration of consent to participate in Talent Management:
 - **Dr. Oetker:** Information of employee profile and appraisal talks are used for the talent profile
 - **Oetker Group:** Information of employee profile is uploaded to this system as well



3 Talent Management

Aim of the module:

- Strategic succession and development planning
- Fill key position appropriately (definition of key positions and identification of possible successors)

Links to other modules:

- Performance Management (after signing declaration of consent):
 - Use of competency assessment, development planning, assessment of manager re potential and future position
 - Use of information re language, mobility, desire to change
- Talent Management Oetker Group (after signing declaration of consent):
 - Use of information of the employee profile (e.g. language, mobility, desire to change, CV), employee data, assessment of manager re potential and future position

Measures Data Protection

- Countries need to check local data protection regulation, maybe declaration of consent needed
- Countries confirm access of global Talent Manager on defined data
- Contract data processing



3 Recruiting

- Aim of the module
 - Whole Recruiting Life Cycle
 - Job Requisition and Job Postings
 - Application Management (internal and external applications)
 - Interview Process Management
 - White and Blue collar positions
- Planned links to other modules
 - Use CV data from employee profile for application and vice versa





3 SuccessFactors Live

Performance	Performance Management		Talent Management		Recruiting	
22 Countries	Planned 2018: 3-6 countries	10 countries	Planned 2018: 6-9 countries	8 countries	Planned 2018: 4 countries	





4 Timeline and Project Organisation





4 Timeline

	Internationalisation of Talent Management (Succession Planning)	As of 2014	Go-Live SAP SuccessFactors & Use in pilot countries
2010	Definition of 5 International HR Processes	As of 2015	Further international system roll out Performance & Talent Management
2011	Definition of International Dr. Oetker Competency Model	2015	Implementation of Recruiting in pilot countries
2012	 Introduction of International Dr. Oetker Competency Model in pilot countries per implementation in Performance Management 	As of 2016	Further international system roll out Recruiting
2013	Decision for technical solution for International HR Processes: SAP SuccessFactors	2017	Test implementation of Recruiting Marketing



4 International Organisation

Strategy			
Core Team	Process Promoter		
International Processes			
Performance Management	Process Owner / Project Leader	Team Members	
Talent Management	Process Owner / Project Leader	Team Members	
Recruiting	Process Owner / Project Leader	Team Members	
Employee Central (International Employee Master Data)	Process Owner / Project Leader	Team Members	
Compensation	Process Owner / Project Leader	Team Members	
IT Project Management and System Owner / Product Owner			
System Owner / Product Owner			



4 Roles and Responsibilities

HR is responsible for:

- Process and content
- Dealing with law and data security topics // works council & trade unions
- Data management
- Reflection of organisational changes (e.g. new departments)
- Launching new templates
- Translations
- Test management
- 1st level support

IT is responsible for:

- Role based permissions
- Changes in layout
- Designing new templates
- Changes in system landscape
- E-Nail notifications
- Data upload
- Release management
- 2nd level support
- Consulting
- Data Security





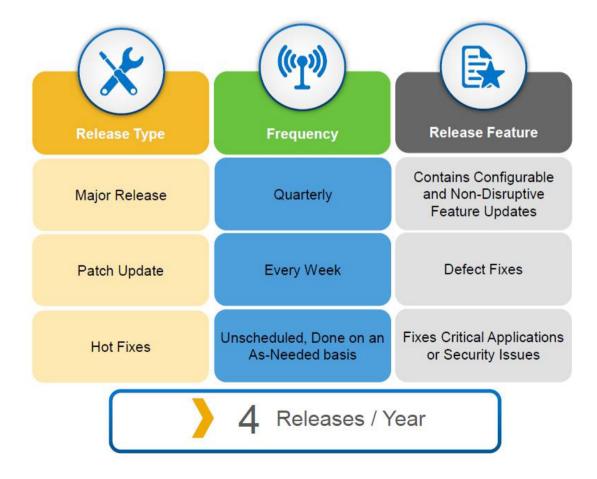
5 Release Management





5 Release Management (1/2)

- What is a release?
 - Bugfixes that impact end-users
 - Major feature changes
 - New product functionality
 - Universal
 - Optional





5 Release Management (2/2)







6 Next Steps / Vision





6 Next Steps / Vision

- Global Reporting for HR and Managers
- Implementation of Recruiting Marketing
- App Enhancements, e.g. Works Council App
- Simplification of Recruiting Process
- SuccessFactors Mobile App
- Evaluation of Employee Central
- Evaluation of Compensation





QUESTIONS???